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FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

November 25, 1998

Ms. Magalie Roman Salas  
Secretary  
Federal Communications Commission  
1919 M Street, N.W.  
Washington, D.C. 20554

Re: *CC Docket No. 88-2, Phase I; Installation and Maintenance  
Non-Discrimination Reports*

Dear Ms. Salas:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order,<sup>1</sup> and BOC ONA Reconsideration Order<sup>2</sup> in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Pacific Bell and Nevada Bell for the third calendar quarter of 1998.

The reports were due to be filed with the Commission on October 31, 1998. Due to an administrative error, however, the filing deadline was inadvertently missed. I apologize for any inconvenience this may cause.

Should you have any questions regarding this data, please feel free to call me at (202) 326-8888.

Respectfully submitted,

*Todd Silbergeld*

No. of Copies rec'd 042  
List A B C D E

Attachments

<sup>1</sup> *In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).*

<sup>2</sup> *In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).*

**PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)**  
**FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity**  
**Report Period: July - September 1998**

Service	Orders	MA	Interval
Business Line	525394	1.4%	2.1
PBX	23658	1.8%	7.6
CENTREX	177734	1.7%	3.9
WATS	14115	5.2%	6.0
Mobile	Nothing To Report		
Feature Group A	17	0.0%	10.1
Foreign Exchange	1	0.0%	7.0
Feature Group B	80	0.0%	31.6
Feature Group D	5404	0.0%	28.5
DID	Nothing To Report		
Packet DDD Access Line	"		
Packet Synchronous Access Line	"		
Packet Asynchronous Access Line	"		
Protection Alarm	232	0.0%	13.7
Protection Relaying	Nothing To Report		
Control Circuit	11	0.0%	9.1
Telegraph Grade 75 Baud	Nothing To Report		
Telegraph Grade 150 Baud	"		
Voice Non-Switched Line	3	0.0%	18.3
Voice Switched Line	398	0.0%	18.9
Voice Switched Trunk	206	0.0%	11.4
Voice and Tone - Radio Land Line	3	0.0%	13.0
Data Low Speed	71	0.0%	12.2
Basic Data and Voice	2623	0.0%	14.7
Voice and Data - PSN Access Tie Trunk	182	0.0%	13.6
Voice and Data - SSN Access	6	0.0%	13.2
Voice and Data - SSN - Intermachine Trunk	Nothing To Report		
Data Extension-Voice Grade Data	16	0.0%	12.9
Protection Relay Voice Grade	Nothing To Report		
Telephoto and Facsimile	"		
Program Audio 200-3500 HZ	2	0.0%	9.5
Program Audio 100-5000 HZ	12	0.0%	14.2
Program Audio 50-8000 HZ	31	0.0%	12.5
Program Audio 50-15000 HZ	34	0.0%	13.7
TV Channel-One Way 15kHz Audio	187	0.0%	24.6
TV Channel-One Way 5kHz Audio	Nothing To Report		
Digital Voice Circuit	"		
Digital Data-2.4kb/s	15	0.0%	12.3
Digital Data-4.8kb/s	32	0.0%	16.2
Digital Data-9.6kb/s	487	0.0%	12.5
Digital Data-56kb/s	7705	0.0%	17.1
1.544 MBPS BSA	19961	0.0%	16.6
Dedicated Digital 3.152 MBPS	Nothing To Report		
Dedicated Digital 6.312 MBPS	"		
Dedicated Digital 44.736 MBPS	439	0.0%	24.0
Dedicated Digital 456 MBPS or Higher	Nothing To Report		
Dedicated Alert Transport	"		
Derived Services	5280	0.0%	25.4
Dedicated Network Access Link	Nothing To Report		

Notes: MA: Missed appointments due to Company reasons  
Intervals: Taken Date to Due Date intervals in business days

**PACIFIC BELL ENHANCED SERVICES****FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity****Report Period: July - September 1998**

Service	Orders	MA	Interval
Business Line	1098	3.6%	4.7
PBX	2	0.0%	22.5
CENTREX	15	0.0%	8.4
WATS	1	0.0%	7.0
Mobile	Nothing To Report		
Feature Group A		"	
Foreign Exchange		"	
Feature Group B		"	
Feature Group D		"	
DID		"	
Packet DDD Access Line		"	
Packet Synchronous Access Line		"	
Packet Asynchronous Access Line		"	
Protection Alarm		"	
Protection Relaying		"	
Control Circuit		"	
Telegraph Grade 75 Baud		"	
Telegraph Grade 150 Baud		"	
Voice Non-Switched Line		"	
Voice Switched Line		"	
Voice Switched Trunk		"	
Voice and Tone - Radio Land Line		"	
Data Low Speed		"	
Basic Data and Voice		"	
Voice and Data - PSN Access Tie Trunk		"	
Voice and Data - SSN Access		"	
Voice and Data - SSN - Intermachine Trunk		"	
Data Extension-Voice Grade Data		"	
Protection Relay Voice Grade		"	
Telephoto and Facsimile		"	
Program Audio 200-3500 HZ		"	
Program Audio 100-5000 HZ		"	
Program Audio 50-8000 HZ		"	
Program Audio 50-15000 HZ		"	
TV Channel-One Way 15kHz Audio		"	
TV Channel-One Way 5kHz Audio		"	
Digital Voice Circuit		"	
Digital Data-2.4kb/s		"	
Digital Data-4.8kb/s		"	
Digital Data-9.6kb/s		"	
Digital Data-56kb/s		"	
1.544 MBPS BSA		"	
Dedicated Digital 3.152 MBPS		"	
Dedicated Digital 6.312 MBPS		"	
Dedicated Digital 44.736 MBPS		"	
Dedicated Digital 456 MBPS or Higher		"	
Dedicated Alert Transport		"	
Derived Services		"	
Dedicated Network Access Link		"	

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

**NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)**  
**FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity**  
**Report Period: July - September 1998**

Service	Orders	MA	Interval
Business Line	3782	2.6%	3.3
PBX	29	6.9%	18.3
CENTREX	1056	1.9%	6.6
WATS	Nothing To Report		
Mobile	"		
Feature Group A	"		
Foreign Exchange	"		
Feature Group B	"		
Feature Group D	4	0.00%	50
DID	Nothing To Report		
Packet DDD Access Line	"		
Packet Synchronous Access Line	"		
Packet Asynchronous Access Line	"		
Protection Alarm	"		
Protection Relaying	"		
Control Circuit	"		
Telegraph Grade 75 Baud	"		
Telegraph Grade 150 Baud	"		
Voice Non-Switched Line	"		
Voice Switched Line	"		
Voice Switched Trunk	"		
Voice and Tone - Radio Land Line	"		
Data Low Speed	"		
Basic Data and Voice	1	0.0%	7.0
Voice and Data - PSN Access Tie Trunk	Nothing To Report		
Voice and Data - SSN Access	"		
Voice and Data - SSN - Intermachine Trunk	"		
Data Extension-Voice Grade Data	"		
Protection Relay Voice Grade	"		
Telephoto and Facsimile	"		
Program Audio 200-3500 HZ	"		
Program Audio 100-5000 HZ	"		
Program Audio 50-8000 HZ	"		
Program Audio 50-15000 HZ	"		
TV Channel-One Way 15kHz Audio	"		
TV Channel-One Way 5kHz Audio	"		
Digital Voice Circuit	"		
Digital Data-2.4kb/s	"		
Digital Data-4.8kb/s	"		
Digital Data-9.6kb/s	1	0.0%	30.0
Digital Data-56kb/s	16	0.0%	16.6
1.544 MBPS BSA	17	0.0%	14.3
Dedicated Digital 3.152 MBPS	Nothing To Report		
Dedicated Digital 6.312 MBPS	"		
Dedicated Digital 44.736 MBPS	"		
Dedicated Digital 456 MBPS or Higher	"		
Dedicated Alert Transport	"		
Derived Services	"		
Dedicated Network Access Link	"		

Notes: MA: Missed appointments due to Company reasons  
Intervals: Taken Date to Due Date intervals in business days

**NEVADA BELL ENHANCED SERVICES**
**FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity**
**Report Period: July - September 1998**

Service	Orders	MA	Interval
Business Line	182	3.8%	3.8
PBX		Nothing To Report	
CENTREX	62	0.0%	2.3
WATS		Nothing To Report	
Mobile		"	
Feature Group A		"	
Foreign Exchange		"	
Feature Group B		"	
Feature Group D		"	
DID		"	
Packet DDD Access Line		"	
Packet Synchronous Access Line		"	
Packet Asynchronous Access Line		"	
Protection Alarm		"	
Protection Relaying		"	
Control Circuit		"	
Telegraph Grade 75 Baud		"	
Telegraph Grade 150 Baud		"	
Voice Non-Switched Line		"	
Voice Switched Line		"	
Voice Switched Trunk		"	
Voice and Tone - Radio Land Line		"	
Data Low Speed		"	
Basic Data and Voice		"	
Voice and Data - PSN Access Tie Trunk		"	
Voice and Data - SSN Access		"	
Voice and Data - SSN - Intermachine Trunk		"	
Data Extension-Voice Grade Data		"	
Protection Relay Voice Grade		"	
Telephoto and Facsimile		"	
Program Audio 200-3500 HZ		"	
Program Audio 100-5000 HZ		"	
Program Audio 50-8000 HZ		"	
Program Audio 50-15000 HZ		"	
TV Channel-One Way 15kHz Audio		"	
TV Channel-One Way 5kHz Audio		"	
Digital Voice Circuit		"	
Digital Data-2.4kb/s		"	
Digital Data-4.8kb/s		"	
Digital Data-9.6kb/s		"	
Digital Data-56kb/s		"	
1.544 MBPS BSA		"	
Dedicated Digital 3.152 MBPS		"	
Dedicated Digital 6.312 MBPS		"	
Dedicated Digital 44.736 MBPS		"	
Dedicated Digital 456 MBPS or Higher		"	
Dedicated Alert Transport		"	
Derived Services		"	
Dedicated Network Access Link		"	

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

**PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)**  
**FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair**  
**Report Period: July - September 1998**

Service	Reports	MA	%MA	Avg-RC
Business Line	78262	12482	15.9%	14:40
PBX	7969	2949	37.0%	25:12
CENTREX	25601	4598	18.0%	14:11
WATS	404	66	16.3%	19:51
Mobile		Nothing To Report		
Feature Group A	42	28	66.7%	35:23
Foreign Exchange		Nothing To Report		
Feature Group B	21	1	4.8%	6:27
Feature Group D	196	20	10.2%	7:16
DID	4	3	75.0%	34:40
Packet DDD Access Line		Nothing To Report		
Packet Synchronous Access Line		"		
Packet Asynchronous Access Line		"		
Protection Alarm	937	285	30.4%	12:10
Protection Relaying	35	27	77.1%	67:33
Control Circuit	84	64	76.2%	43:26
Telegraph Grade 75 Baud		Nothing To Report		
Telegraph Grade 150 Baud		"		
Voice Non-Switched Line		"		
Voice Switched Line	174	100	57.5%	22:24
Voice Switched Trunk	48	31	64.6%	19:38
Voice and Tone - Radio Land Line	177	92	52.0%	38:19
Data Low Speed	45	24	53.3%	25:20
Basic Data and Voice	1815	810	44.6%	14:14
Voice and Data - PSN Access Tie Trunk	135	94	69.6%	27:44
Voice and Data - SSN Access	1	1	100.0%	99:42
Voice and Data - SSN - Intermachine Trunk		Nothing To Report		
Data Extension-Voice Grade Data	49	15	30.6%	10:06
Protection Relay Voice Grade		Nothing To Report		
Telephoto and Facsimile		"		
Program Audio 200-3500 HZ	1	1	100.0%	10:26
Program Audio 100-5000 HZ	9	6	66.7%	50:49
Program Audio 50-8000 HZ	11	6	54.5%	75:02
Program Audio 50-15000 HZ	22	10	45.5%	51:52
TV Channel-One Way 15kHz Audio		Nothing To Report		
TV Channel-One Way 5kHz Audio		"		
Digital Voice Circuit		"		
Digital Data-2.4kb/s	15	3	20.0%	11:53
Digital Data-4.8kb/s	19	10	52.6%	17:15
Digital Data-9.6kb/s	298	175	58.7%	16:18
Digital Data-56kb/s	2926	1678	57.3%	14:31
1.544 MBPS BSA	11329	6679	59.0%	22:49
Dedicated Digital 3.152 MBPS		Nothing To Report		
Dedicated Digital 6.312 MBPS		"		
Dedicated Digital 44.736 MBPS	297	146	49.2%	25:33
Dedicated Digital 456 MBPS or Higher		Nothing To Report		
Dedicated Alert Transport		"		
Derived Services		"		
Dedicated Network Access Link		"		

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

**PACIFIC BELL ENHANCED SERVICES PROVIDER**  
**FCC CEI / ONA QUARTERLY REPORT    Maintenance / Repair**  
**Report Period: July - September 1998**

Service	Reports	MA	%MA	Avg-RC
Business Line	1	0	0.0%	22:29
PBX	3	0	0.0%	3:37
CENTREX	5	4	80.0%	17:55
WATS		Nothing To Report		
Mobile			"	
Feature Group A			"	
Foreign Exchange			"	
Feature Group B			"	
Feature Group D			"	
DID			"	
Packet DDD Access Line			"	
Packet Synchronous Access Line			"	
Packet Asynchronous Access Line			"	
Protection Alarm			"	
Protection Relaying			"	
Control Circuit			"	
Telegraph Grade 75 Baud			"	
Telegraph Grade 150 Baud			"	
Voice Non-Switched Line			"	
Voice Switched Line			"	
Voice Switched Trunk			"	
Voice and Tone - Radio Land Line			"	
Data Low Speed			"	
Basic Data and Voice			"	
Voice and Data - PSN Access Tie Trunk			"	
Voice and Data - SSN Access			"	
Voice and Data - SSN - Intermachine Trunk			"	
Data Extension-Voice Grade Data			"	
Protection Relay Voice Grade			"	
Telephoto and Facsimile			"	
Program Audio 200-3500 HZ			"	
Program Audio 100-5000 HZ			"	
Program Audio 50-8000 HZ			"	
Program Audio 50-15000 HZ			"	
TV Channel-One Way 15kHz Audio			"	
TV Channel-One Way 5kHz Audio			"	
Digital Voice Circuit			"	
Digital Data-2.4kb/s			"	
Digital Data-4.8kb/s			"	
Digital Data-9.6kb/s			"	
Digital Data-56kb/s			"	
1.544 MBPS BSA			"	
Dedicated Digital 3.152 MBPS			"	
Dedicated Digital 6.312 MBPS			"	
Dedicated Digital 44.736 MBPS			"	
Dedicated Digital 456 MBPS or Higher			"	
Dedicated Alert Transport			"	
Derived Services			"	
Dedicated Network Access Link			"	

Notes: MA: Missed appointments due to Company reasons

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Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

**NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)**
**FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair**
**Report Period: July - September 1998**

Service	Reports	MA	%MA	Avg-RC
Business Line	1196	130	10.9%	12:04
PBX	118	7	5.9%	33:02
CENTREX	712	57	8.0%	20:10
WATS	5	0	0.0%	10:13
Mobile		Nothing To Report		
Feature Group A		"		
Foreign Exchange		"		
Feature Group B		"		
Feature Group D		"		
DID		"		
Packet DDD Access Line		"		
Packet Synchronous Access Line		"		
Packet Asynchronous Access Line		"		
Protection Alarm		"		
Protection Relaying		"		
Control Circuit	1	0	0.0%	20:56
Telegraph Grade 75 Baud		Nothing To Report		
Telegraph Grade 150 Baud		"		
Voice Non-Switched Line		"		
Voice Switched Line	7	1	14.3%	48:44
Voice Switched Trunk	3	0	0.0%	41:02
Voice and Tone - Radio Land Line	15	0	0.0%	25:01
Data Low Speed	3	0	0.0%	6:33
Basic Data and Voice	59	0	0.0%	17:35
Voice and Data - PSN Access Tie Trunk	7	0	0.0%	35:21
Voice and Data - SSN Access		Nothing To Report		
Voice and Data - SSN - Intermachine Trunk		"		
Data Extension-Voice Grade Data		"		
Protection Relay Voice Grade		"		
Telephoto and Facsimile		"		
Program Audio 200-3500 HZ		"		
Program Audio 100-5000 HZ		"		
Program Audio 50-8000 HZ		"		
Program Audio 50-15000 HZ		"		
TV Channel-One Way 15kHz Audio		"		
TV Channel-One Way 5kHz Audio		"		
Digital Voice Circuit		"		
Digital Data-2.4kb/s		"		
Digital Data-4.8kb/s		"		
Digital Data-9.6kb/s	7	0	0.0%	3:53
Digital Data-56kb/s	86	0	0.0%	12:58
1.544 MBPS BSA	126	4	3.2%	35:53
Dedicated Digital 3.152 MBPS		Nothing To Report		
Dedicated Digital 6.312 MBPS		"		
Dedicated Digital 44.736 MBPS		"		
Dedicated Digital 456 MBPS or Higher		"		
Dedicated Alert Transport		"		
Derived Services		"		
Dedicated Network Access Link		"		

**Notes: MA: Missed appointments due to Company reasons**
**%MA: Missed appointments as a percentage of total number of reports received for the service**
**Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service**



**NEVADA BELL ENHANCED SERVICES PROVIDER**  
**FCC CEI / ONA QUARTERLY REPORT    Maintenance / Repair**  
**Report Period: July - September 1998**

Service	Reports	MA	%MA	Avg-RC
Business Line		Nothing	To Report	
PBX			"	
CENTREX			"	
WATS			"	
Mobile			"	
Feature Group A			"	
Foreign Exchange			"	
Feature Group B			"	
Feature Group D			"	
DID			"	
Packet DDD Access Line			"	
Packet Synchronous Access Line			"	
Packet Asynchronous Access Line			"	
Protection Alarm			"	
Protection Relaying			"	
Control Circuit			"	
Telegraph Grade 75 Baud			"	
Telegraph Grade 150 Baud			"	
Voice Non-Switched Line			"	
Voice Switched Line			"	
Voice Switched Trunk			"	
Voice and Tone - Radio Land Line			"	
Data Low Speed			"	
Basic Data and Voice			"	
Voice and Data - PSN Access Tie Trunk			"	
Voice and Data - SSN Access			"	
Voice and Data - SSN - Intermachine Trunk			"	
Data Extension-Voice Grade Data			"	
Protection Relay Voice Grade			"	
Telephoto and Facsimile			"	
Program Audio 200-3500 HZ			"	
Program Audio 100-5000 HZ			"	
Program Audio 50-8000 HZ			"	
Program Audio 50-15000 HZ			"	
TV Channel-One Way 15kHz Audio			"	
TV Channel-One Way 5kHz Audio			"	
Digital Voice Circuit			"	
Digital Data-2.4kb/s			"	
Digital Data-4.8kb/s			"	
Digital Data-9.6kb/s			"	
Digital Data-56kb/s			"	
1.544 MBPS BSA			"	
Dedicated Digital 3.152 MBPS			"	
Dedicated Digital 6.312 MBPS			"	
Dedicated Digital 44.736 MBPS			"	
Dedicated Digital 456 MBPS or Higher			"	
Dedicated Alert Transport			"	
Derived Services			"	
Dedicated Network Access Link			"	

Notes:    MA: Missed appointments due to Company reasons

          %MA: Missed appointments as a percentage of total number of reports received for the service

          Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service